



## Department of Homeland Security, U.S. Coast Guard Academy

Software Engineering and Systems Support Services

Size: \$10.3 million

### Scope

THE CENTECH GROUP, Inc. (CENTECH) provides the U.S. Coast Guard (USCG) Academy a wide range of information technology (IT) support. Support includes operations and maintenance, technical support, student, faculty and staff training, system and network administration, and software development. Our team is maintaining, operating and enhancing the Cadet Administrative Management Information Systems family of N-Tier Oracle application/database systems and over 30 Microsoft Access Base Support Systems. We also support over 2,000 users at the Academy through the operation of a 24/7 help desk supplying emergency, holiday and weekend on-call support services for cadets and faculty.

### Technical Requirements

- > Tier 1 & Tier 2 Help Desk Support
- > Software Development & Maintenance
- > Systems Administration
- > Software & Hardware Management
- > Training & Instruction Support
- > Network Administration
- > Database Development & Support
- > Web Application Administration & Web Site Administration

### Performance Accomplishments

- > Our team mobilized and was on the ground initiating transition and phase-in with 48 hours of contract award announcement.
- > CENTECH completed the contract phase-in for this project in an unprecedented one (1) day.
- > Within the first 30 days of the contract, the U.S. Coast Guard Academy Director of the Cadet Writing & Reading Center, Dr. K. S. Jernquist wrote a Letter of Commendation lauding the efforts of our team. The director explicitly cited our team's "commitment to excellence," outstanding work and commitment to service. Further the director noted on our team members' ability to provide professional, patient and clear explanations under extreme time constraints and beyond the scope of their responsibilities.



Fernando V. Galaviz  
President & CEO

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# THE CENTECH GROUP, Inc.

TRUST · QUALITY · SERVICE · VALUE

Since 1988, THE CENTECH GROUP, Inc. (CENTECH) has been a proven, successful provider of systems and solutions for a multitude of federal agencies. Providing IT services and solutions for numerous federal agencies we have achieved a stellar reputation operating under the principles of Trust, Quality, Service and Value.

## Certifications and Accreditations

- ISO 9001:2008 & ISO/IEC 20000-1:2005
- CMMI Maturity Level 3
- All Project Managers PMP Certified
- ITIL Certified Professionals
- Secret Cleared Facility
- Highest D&B rating for a company our size

## Technical Competencies

- Engineering Services
- Network & Infrastructure Services
- Enterprise Software Applications
- Operations & Maintenance Support Services & Outsourcing
- Logistics Support Services
- Systems Engineering/Technical Assistance
- Advisory & Assistance Services
- Training/Knowledge Transfer Systems & Services

## CENTECH Contract Vehicles



DHS-EAGLE



GSA  
CNX II



GSA  
Alliant (Large)



GSA  
IT Schedule 70



GSA  
MOBIS



GSA  
PES



U.S. Navy SeaPort-e



USAF  
CAPS



USAF  
NETCENTS

And now... SPAWAR-Atlantic

DISA ENCORE II

DTIC Systems, SNIM

FDA ELMS

Marine CEOss

VA VRM ITSS

## Select Project Locations

- Federal Aviation Administration – Oklahoma City, OK
- Ft. Sam Houston DOIM/ITT – Ft. Sam Houston, TX
- Interim Work Information Management System(IWIMS)/Automated Civil Engineering System (ACES) – Maxwell AFB-Gunter, AL
- National Institute of Standards & Technology (NIST) – Gaithersburg, MD
- U.S. Air Force DoD Medical Evaluation Review Board – Colorado Springs, CO
- U.S. Air Force Software Engineering & Systems Support Services – Colorado Springs, CO
- U.S. Coast Guard Academy – New London, CT
- U.S. Coast Guard Headquarters – Washington, DC
- U.S. Customs & Border Protection – Springfield, VA
- U.S. Navy Network Support Services – Portsmouth Naval Yard, NH

## Partial List of Clients

- Department of Homeland Security
  - o Customs & Border Protection
  - o U.S. Coast Guard
- Department of Defense
  - o U.S. Air Force
  - o U.S. Army
  - o U.S. Navy
- Department of Commerce
  - o Census
- Department of State
- Department of Veterans Affairs
- National Institute of Standards and Technology
- Federal Aviation Agency

To find out more about THE CENTECH GROUP, Inc. please visit our website at [www.centechgroup.com](http://www.centechgroup.com)

